



Statement of Vision, Mission and Values

Imp Healthcare - Mission

“Enabling Practices through change to protect our NHS, delivering safe, high quality, caring services to our local population”.

Imp Healthcare - Vision

“Working collectively with other local healthcare organisations to provide sustainable high quality services that secure the viability of traditional General Practice”.

Imp Healthcare - Values

- Deadlines matter; realistic and practical timescales at all times
- Commitment to our mission, vision and values
- Reliable
- Resilient and robust
- Ongoing process to audit and evaluation to drive Improvement
- High quality runs through everything we do
- Open debate and strong decision making
- Accountability for all decisions
- Respect for each other and our members and stakeholders
- Trustworthy and honorable always
- No unconstructive moaning and complaining; bring solutions not problems
- Focused on protecting, growing and stabilizing our Member Practices
- Open minded, willing to explore and Implement innovative new ways of working
- Flexible
- Focus on Improving work life balance (for those who want this)
- Realistic goals
- A focus on patient safety and experience
- Tackling unwarranted and unexplained variation in service provision to ensure quality and consistency of approach between providers